



Billboard

**TOP RANKED
IN THE NATION**
for patient satisfaction **2020**

According to CMS' Hospital Compare website and representing HCAHPS scores.



News Release

Contact: Erma Radke, Director of Operations

Phone: 715-895-9436

Email: ejradke@oakleafsurgical.com

OAKLEAF SURGICAL HOSPITAL TOP-RATED FOR PATIENT SATISFACTION

Altoona WI - June 15, 2020 - OakLeaf Surgical Hospital today announced it is in the top 14 hospitals in the nation where patients strongly agreed that staff took their preferences into account when determining healthcare needs, according to updated HCAHPS scores. Wisconsin had three hospitals with the highest positive response percentage, more than any other state.

"This award recognizes the extraordinary compassion and care that our physicians, nursing and patient support teams demonstrate to our patients and their families each and every day. We strive to consistently create an exceptional experience for our patients and families," says Anne Hargrave-Thomas, Chief Executive Officer at OakLeaf Surgical Hospital.

The figures are from CMS' Hospital Compare website and represent HCAHPS scores collected from July 2018 through June 2019.

###