

# Notice of Nondiscrimination and Accessibility Requirements

## Discrimination is Against the Law

OakLeaf Surgical Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OakLeaf Surgical Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OakLeaf Surgical Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Nikki Yankton, Facility Compliance Officer.

If you believe that OakLeaf Surgical Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Nikki Yankton, Facility Compliance Officer  
1000 OakLeaf Way, Altoona, WI  
715.895.9463 • Fax number 715.839.1737  
E-mail [nyankton@oakleafsurgical.com](mailto:nyankton@oakleafsurgical.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Nikki Yankton, Facility Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1.800.368.1019  
1.800.537.7697 (TTY or TDD)  
Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>



**OAKLEAF**  
**SURGICAL HOSPITAL**  
physician owned. **patient centered.**